

Frequently Asked Questions (FAQs)

1. Is pre-registration for the virtual AGM mandatory?

Yes, Shareholders are required to pre-register by clicking the following link:
https://lafargeholcim.zoom.us/webinar/register/WN_ZrUP73tiRHqpPlcOUPz12Q

2. Do I need to download an 'App' before the virtual AGM?

Yes, please install 'Zoom App' on your laptop/ desktop PC/ Smartphone. We suggest completing installation at least one (1) day before the AGM.

- **For laptop/desktop PC:** Click the following link to download 'Zoom App' - <https://zoom.us/support/download>
- **For Smartphone:** Download 'Zoom Cloud Meetings' from Playstore (for Android phones) or AppStore (for iPhone).

3. How do I join the virtual AGM?

Once registration is successfully complete, you will receive an email with the link for joining the AGM.

4. From when the link for joining the AGM will be open?

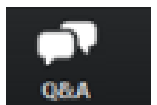
Link for joining the AGM will open sixty (60) minutes before the meeting, i.e. at 1:30 P.M. on June 23, 2020.

5. I am having difficulty connecting to the AGM. What do I do?

Please contact 01708139433 for any technical difficulties.

6. Would I be able to ask questions?

- **Before the AGM** - Shareholders may submit their questions in advance to info.cs@lafargeholcim.com or to the Company Secretary at mizanur.rahman@lafargeholcim.com
- **During the AGM** - Shareholders may type their questions using the "Q&A" button appearing on the screen.



While sending your questions, please mention your BO ID number.